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## Content

A. Program Identification and General Information ..... 3
B. Mission, Goals, and Learning Outcomes ..... 4
C. Curriculum ..... 10
D. Student Admission and Support: ..... 17
E. Teaching and Administrative Staff ..... 20
F. Learning Resources, Facilities, and Equipment ..... 22
G. Program Management and Regulations ..... 24
H. Program Quality Assurance ..... 26
I. Specification Approval Data ..... 33

## A. Program Identification and General Information

| 1. Program Main Location: |
| :--- |
| Main Campus in Sakaka (Male- Female), Jouf University |
| 2. Branches Offering the Program: |
| Tabarjal (Male- Female) |
| 3. Reasons for Establishing the Program: |
| Economic reasons: |

To meet the needs of labor market (ministry of education, universities, companies, general and private institutions). Public and private sectors demand graduates specialized in English to work in a number of fields such as English language teaching, translation agencies, tourism agencies and administrative jobs in hospitals and government bodies.

## Cultural reasons:

To bridge the cultural gap between not only the American and British, but also worldwide cultures and the Saudi culture through identifying norms, traditions and life styles which will highly contribute in the cultural knowledge among graduates. Graduates will be able to explore and understand English and American cultures as well as other international cultures.

## Social reasons:

Although the program was established before issuing the 2030 Vision, some of its aspects were modified to go along with Vision 2030. The programme is closely aligned with the 2030 mission and its objectives which include: building a life-long learning journey, ensuring equal access to education, and improving fundamental learning outcomes. It is also aligned with the objectives of ministry of Education which highlight eliminating the significant gab between the educational outcomes and the requirements of the Saudi market. Our program is also closely consisted with the Ministry of Culture mission which has recently identified and lunched 16 sub-sectors of focus within the cultural scholarship program (one of them is Language and Translation) to enable culture to effectively support kingdom's cultural sector and to enable this sector to contribute to economic growth
4. Total Credit Hours for Completing the Program:
(132) in eight levels

## 5. Professional Occupations/Jobs:

1- A teacher of English in public schools
2- A teacher of English in private and international schools
3- A translator
4- A teaching assistant at college level
5- A researcher in research centers

6- An employee in tourism agencies
7- An employee in public relations in hospitals
8- An employee in public relations in companies
9- A presenter in media
10- An employee in the ministry of culture
6. Major Tracks/Pathways (if any): Not Applicable
7. Intermediate Exit Points/Awarded Degree (if any): Not Applicable
B. Mission, Goals, and Learning Outcomes

## 1. Program Mission Statement:

Providing high quality teaching, research and community services in the fields of linguistics, literature and translation.

## 2. Program Goals:

1. Achieve excellence in the field of English language teaching.
2. Enhance students' critical thinking, communication and interpersonal skills.
3. Achieve social partnership.
4. Provide labor market with highly qualified graduates in the field of English language.
5. Enrich scientific research in the field of English language.
6. Relationship between Program Mission and Goals and the Mission and Goals of the Institution/College.

The alignment of the missions:

| Institution Mission | College Mission | Program Mission |
| :--- | :--- | :--- |
| Providing distinguished <br> educational and research <br> outputs for the development of <br> society | Providing distinguished <br> outcomes in education and <br> research for the development <br> of society in the fields of arts <br> and sports sciences through <br> competent cadres | Providing high quality teaching, <br> research and community service <br> in the fields of linguistics, <br> literature and translation. |

Alignment: It is clear that the three missions are aligned together. The institution mission is to provide the community with distinguished graduates and researchers; the college of Arts took the same mission but specified it in the field of Arts; the program mission took the same perspective but in the fields of linguistics, literature and translation.

The alignment of the goals:

| Institution Goals | College Goals | B.A. Program Goals |
| :--- | :--- | :--- |
| 1-1 Compatibility <br> of University <br> performance with <br> NCAAA <br> standards | Achieving conformity between <br> college performance and the <br> standards of the NCAAA | Achieve excellence in the field of English <br> language teaching |
| 1-4 Availability <br> of a complete <br> strategic plan of <br> the university | Implementing the strategic plan <br> of the college successfully | Enhance students' critical thinking, <br> communication and interpersonal skills. |
| 2-1 Compatibility <br> of specializations <br> with market <br> demands | Achieving a match between <br> college programs and the job <br> market | Provide labor market with highly <br> qualified graduates in the field of English <br> language. |
| 3-2 Compatibility <br> of research <br> according to <br> scientific <br> standards | Achieving conformity of <br> scientific research and <br> postgraduate studies in the fields <br> of arts and sports sciences with <br> scientific standards | Enrich scientific research in the field of <br> English language |
| 4-2 Enhancing <br> community <br> partnership | Promoting community <br> partnership in the various fields <br> of the college | Achieve social partnership |

The program has five goals each one of them aligns with one of the five strategic goals of the college as stated in the table. The college strategic goals match with five strategic goals of the 16 strategic goals of Jouf University.

## 4.Graduate Attributes*

| Jouf Univer | attributes | $\frac{\text { College of Arts }}{\text { Graduate }}$ | BA English Language program Graduate attributes |
| :---: | :---: | :---: | :---: |
| Knowledge and understanding | 1. Possess a comprehensi ve and reliable structure of knowledge and understandin g of the underlying theories, | - Knowledgeable of theories, principles and concepts in the fields of Arts and sports sciences that enable them to meet requirements of labor market | - Knowledgeable of theories, principles and concepts in the field of English language that enable them to meet requirements of labor market |


|  |  | principles and concepts in the field of specializatio n. <br> 2. Mastering accurate and advanced knowledge in the field of specializatio n, which qualifies graduate to meet the requirements of the labor market. |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 3. Knowing <br> and <br> understandin <br> g the research methodology and survey methods. | - Knowledgeable of research methodologies and research instruments in the fields of Arts and sports sciences | - Knowledgeable of research methodologies and research instruments in the field of English language |
| Skills | Perceptual skills | 4. Possess the ability to apply the knowledge, concepts and theories that graduate studied in his/her major to address issues and problems. | - Able critically analyze, evaluate and apply theories, principles and concepts related to different aspects of Arts and sports sciences | - Able to critically analyze, evaluate and apply theories, principles and concepts related to different aspects of English Language |
|  |  | 5. Critical evaluation of complex knowledge and its use to provide |  |  |


|  |  | innovative solutions to contemporar $y$ issues and problems. |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 6. Practicing methods of investigation , verification and research on issues and problems. | - Able to conduct simple research projects addressing different issues and problems related to Arts and sports sciences | - Able to conduct simple research projects addressing different issues and problems related to English language |
|  | Practical and physical skills | 7. The use of advanced and specialized tools, machines, materials and devices in dealing with practical activities related to specializatio n , work and profession. <br> 8. Performing a set of complex practical tasks and procedures in a specific field, related to the field of specializatio n , work or profession. | - Able to perform physical tasks necessary for the specialization |  |
|  | Communic ation and IT skills | 9. Communicat $e$ in different ways with individuals and groups | - Able to communicate in different ways with individuals and groups to | - Able to communicate in different ways with individuals and groups to complete required tasks related |



|  | 13. Mastering self-learning skills, and taking responsibilit y for professional development in the field of specializatio |  |  |
| :---: | :---: | :---: | :---: |
|  | 14. Ability to socially adapt and work in a team flexibly and effectively | - Active participator in community services through team work | Active participator in community services through team work |
|  | 15. Serving the community through active involvement in community issues, which consolidate state values and its principles. |  |  |

The graduate attributes of BA English language program is aligned with both college of Arts and Jouf University graduate attributes as clarified in the table above. The graduate attributes of the program cover all the domains mentioned in the college and university graduate attributes except the practical and physical skills as they are not applicable to the nature of the program.

| 5.Program learning Outcomes* |  |
| :---: | :---: |
| Knowledge and Understanding |  |
| K1 | Explain the main concepts and terminology related to different aspects of English language. |
| K2 | Describe the different theoretical perspectives related to different aspects of English language. |
| K3 | Relate the new trends in different aspects of English language to the real language use. |
| Skills |  |
| S1 | Use the four language skills for purposes of effective communication. |
| S2 | Analyze English sounds, syllables, morphemes, words, structures, meanings, and functions effectively |
| S3 | Evaluate literary works critically. |
| S4 | Translate efficiently from Arabic into English and vice versa |
| S5 | Deduce solutions for language problems using traditional and electronic resources. |
| Values |  |
| V1 | Develop a language product through teamwork. |
| V2 | Report reflections on their own learning |
| V3 | Demonstrate respectful effective relationships with classmates and staff. |
| V4 | Use autonomous learning strategies |
| V5 | Apply ethical considerations in assignments and projects |

C. Curriculum

1. Curriculum Structure

| Program Structure | Required/ <br> Elective | No. of courses | Credit <br> Hours | Percentage |
| :---: | :---: | :---: | :---: | :---: |
| Uni | Required | 7 | 16 | 12.2\% |
| University Requirements | Elective | 3 | 6 | 4.5\% |
|  | Required | 1 | 2 | 1.5\% |
| College R | Elective | 1 | 2 | 1.5\% |
|  | Required | 35 | 100 | 75.8\% |
|  | Elective | 2 | 6 | 4.5\% |
| Capstone Course/Project | N/A |  |  | 0 |
| Field Experience/ Internship | N/A | 0 | 0 | 0 |
| Total |  | 49 | 132 | 100\% |

## 2. Program Study Plan

| Level | Course Code | Course Title | Required or Elective | Pre- <br> Requisit e Courses | $\begin{gathered} \text { Credi } \\ \mathbf{t} \\ \text { Hours } \end{gathered}$ | Type of requirements (Institution, College or Department) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Level 1 | 101ISL | Principles of Islamic Culture | Required | NO | 2 | University |
|  | EDU101 | Skills of University life | Required | NO | 2 | University |
|  | CIS101 | Computer Skills | Required | NO | 3 | University |
|  | ENGL111 | Basic English Grammar 1 | Required | NO | 3 | Department |
|  | ENGL 112 | Reading Comprehension 1 | Required | NO | 3 | Department |
|  | ENGL113 | Listening and Speaking 1 | Required | NO | 3 | Department |
| $\begin{array}{\|c} \text { Level } \\ 2 \end{array}$ | ARB 100 | Arabic Language Skills | Required | NO | 2 | University |
|  | ISL 110 | Moderation and balance | Required | NO | 2 | University |
|  | ENGL 114 | Basic English Grammar 2 | Required | $\begin{gathered} \text { ENGL } \\ 111 \end{gathered}$ | 3 | Department |
|  | ENGL 115 | Reading <br> Comprehension 2 | Required | $\begin{gathered} \text { ENGL } \\ 112 \\ \hline \end{gathered}$ | 3 | Department |
|  | ENGL 116 | Listening and Speaking 2 | Required | $\begin{gathered} \text { ENGL } \\ 113 \\ \hline \end{gathered}$ | 3 | Department |
|  | ENGL 117 | Writing 1 | Required | NO | 3 | Department |
| $\begin{array}{\|c} \text { Level } \\ 3 \end{array}$ | ARB 102 | Writing Skills (Arabic) | Required | NO | 2 | College |
|  | ISL 105 | Human Rights | Elective | NO | 2 | University |
|  | ISL 108 | Contemporary Issues |  |  |  |  |
|  | ISL 109 | Woman and Her Developmental Role |  |  |  |  |
|  | ISL 111 | The Holy Qur'an | Required | NO | 3 | University |
|  | ENGL 211 | Writing 2 | Required | $\begin{gathered} \text { ENGL } \\ 117 \end{gathered}$ | 3 | Department |
|  | ENGL 221 | Introduction to Linguistics | Required | NO | 3 | Department |


| Level | Course <br> Code | Course Title | Required or Elective | Pre- <br> Requisit e <br> Courses | $\begin{gathered} \text { Credi } \\ \text { t } \\ \text { Hours } \end{gathered}$ | Type of requirements (Institution, College or Department) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | ENGL 231 | Introduction to Literature | Required | NO | 3 | Department |
|  | ENGL 241 | Introduction to Translation | Required | NO | 2 | Department |
| $\begin{gathered} \text { Level } \\ 4 \end{gathered}$ | ISL 105 | Human Rights | Elective | NO | 2 | University |
|  | ISL 108 | Contemporary Issues |  |  |  |  |
|  | ISL 109 | Woman and Her Developing Role |  |  |  |  |
|  | ENGL 242 | Practical Translation | Required | $\begin{gathered} \text { ENGL } \\ 241 \\ \hline \end{gathered}$ | 3 | Department |
|  | ENGL 212 | Writing 3 | Required | $\begin{gathered} \text { ENGL } \\ 211 \end{gathered}$ | 3 | Department |
|  | ENGL 222 | Phonetics | Required | $\begin{gathered} \text { ENGL } \\ 221 \\ \hline \end{gathered}$ | 2 | Department |
|  | ENGL 223 | Morphology | Required | $\begin{gathered} \text { ENGL } \\ 221 \end{gathered}$ | 3 | Department |
|  | ENGL 232 | British Literature | Required | $\begin{gathered} \text { ENGL } \\ 231 \\ \hline--1 \end{gathered}$ | 2 | Department |
|  | ENGL 233 | American Literature | Required | $\begin{gathered} \text { ENGL } \\ 231 \end{gathered}$ | 2 | Department |
| $\begin{gathered} \text { Level } \\ 5 \end{gathered}$ | ISL 100 | Studies in the Prophet's Biography | Required | NO | 2 | University |
|  | BUS 101 | Entrepreneurship | Elective | NO | 2 | University |
|  | EDU 102 | Voluntary Work |  |  |  |  |
|  | ENGL 321 | Phonology | Required | $\begin{gathered} \text { ENGL } \\ 222 \end{gathered}$ | 2 | Department |
|  | ENGL 322 | Syntax | Required | $\begin{gathered} \text { ENGL } \\ 221 \\ \hline \end{gathered}$ | 3 | Department |
|  | ENGL 331 | Introduction to Drama | Required | $\begin{gathered} \text { ENGL } \\ 231 \\ \hline \end{gathered}$ | 2 | Department |
|  | ENGL 332 | $19^{\text {th }}$ Century Novel | Required | $\begin{gathered} \text { ENGL } \\ 231 \\ \hline \end{gathered}$ | 3 | Department |
|  | ENGL 334 | Interpreting | Required | $\begin{gathered} \text { ENGL } \\ 241 \end{gathered}$ | 3 | Department |
|  | ISL 107 | Professional Ethics | Elective | NO | 2 | College |


| Level | Course Code | Course Title | Required or Elective | $\begin{gathered} \text { Pre- } \\ \text { Requisit } \\ \text { e } \\ \text { Courses } \end{gathered}$ | $\begin{gathered} \text { Credi } \\ \text { t } \\ \text { Hours } \end{gathered}$ | Type of requirements (Institution, College or Department) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} \text { Level } \\ 6 \end{gathered}$ | ARB 132 | Literary Appreciation |  |  |  |  |
|  |  | Elective required course (from the table below) | Elective | NO | 3 | Department |
|  | ENGL 323 | Semantics | Required | $\begin{gathered} \text { ENGL } \\ 221 \\ \hline \end{gathered}$ | 3 | Department |
|  | ENGL 324 | Language Acquisition | Required | $\begin{gathered} \text { ENGL } \\ 221 \end{gathered}$ | 3 | Department |
|  | ENGL 333 | Shakespeare | Required | $\begin{gathered} \text { ENGL } \\ 331 \\ \hline \end{gathered}$ | 3 | Department |
|  | ENGL 334 | Romantic Poetry | Required | $\begin{gathered} \text { ENGL } \\ 231 \end{gathered}$ | 3 | Department |
| $\begin{gathered} \text { Level } \\ 7 \end{gathered}$ |  | Elective required course (from the table below) | Elective | NO | 3 | Department |
|  | ENGL 421 | Discourse Analysis | Required | $\begin{gathered} \text { ENGL } \\ 221 \end{gathered}$ | 3 | Department |
|  | ENGL 422 | Sociolinguistics | Required | $\begin{gathered} \text { ENGL } \\ 221 \\ \hline \end{gathered}$ | 3 | Department |
|  | ENGL 423 | Research Methods | Required | Complet ing 100 credit hours | 3 | Department |
|  | ENGL 431 | $20^{\text {th }}$ Century Novel | Required | $\begin{gathered} 332 \\ \text { ENGL } \end{gathered}$ | 3 | Department |
|  | ENGL 432 | Literary Criticism | Required | $\begin{gathered} \text { ENGL } \\ 231 \\ \hline \end{gathered}$ | 3 | Department |
| $\begin{array}{\|c} \text { Level } \\ 8 \end{array}$ | ENGL 424 | Applied Linguistics | Required | $\begin{gathered} \text { ENGL } \\ 221 \\ \hline \end{gathered}$ | 3 | Department |
|  | ENGL 433 | Modern poetry | Required | $\begin{gathered} \text { ENGL } \\ 334 \\ \hline \end{gathered}$ | 3 | Department |
|  | ENGL 434 | Modern Drama | Required | $\begin{gathered} \text { ENGL } \\ 333 \end{gathered}$ | 3 | Department |
|  | ENGL 451 | Practicum in Language | Required | $\begin{gathered} \text { COMPL } \\ \text { ETING } \\ 119 \end{gathered}$ | 4 | Department |

$\left.\begin{array}{|c|c|c|c|c|c|c|}\hline \text { Level } & \begin{array}{c}\text { Course } \\ \text { Code }\end{array} & \text { Course Title } & \begin{array}{c}\text { Required } \\ \text { or } \\ \text { Elective }\end{array} & \begin{array}{c}\text { Pre- } \\ \text { Requisit } \\ \text { e } \\ \text { Courses }\end{array} & \begin{array}{c}\text { Credi } \\ \text { t } \\ \text { Hours }\end{array} & \begin{array}{c}\text { Type of } \\ \text { requirements } \\ \text { (Institution, } \\ \text { College or } \\ \text { Department) }\end{array} \\ \hline & & & & \text { CREDIT } \\ \text { HOURS }\end{array}\right]$

Department Elective Courses (6 hours) to select two of the following
\(\left.$$
\begin{array}{|c|c|c|c|c|c|}\hline \text { No } & \text { Course Code } & \text { Course Title } & \text { or Elective } & \text { Pre- Requisite } \\
\text { Courses }\end{array}
$$ \quad \begin{array}{c}Type of <br>
requirements <br>
(Institution, College <br>

or Department)\end{array}\right] ⿻\)| Department |
| :---: |
| 1 |

## 3. Course Specifications

Hyperlink for all course specifications using NCAAA template

## Course Specifications

## 4. Program learning Outcomes Mapping Matrix

( $\mathbf{I}=$ Introduced $\quad \mathbf{P}=$ Practiced $\quad \mathbf{M}=$ Mastered $)$

| Course <br>  <br> No. | Program Learning Outcomes |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Knowledge |  |  | Skills |  |  |  |  | Values |  |  |  |  |
|  | K. 1 | K. 2 | K. 3 | S. 1 | S. 2 | S. 3 | S. 4 | S. 5 | V. 1 | V. 2 | V. 3 | V. 4 | V. 5 |
| ENGL 111 | I |  |  | I |  |  |  | I |  | I |  | I |  |
| ENGL112 | I |  |  | I |  |  |  | I |  |  | I |  | I |
| ENGL 113 | I |  |  | I |  |  |  | I | I |  |  | I |  |
| ENGL 114 | I |  |  | I |  |  |  | I |  | I |  |  | I |
| ENGL 115 | I |  |  | I |  |  |  | I |  |  | I | I |  |
| ENGL 116 | I |  |  | I |  |  |  | I | I |  |  |  | I |
| ENGL 117 | I |  |  | I |  |  |  | I | I | I |  |  |  |
| ENGL 211 | P |  |  | P |  |  |  | P | I | I |  |  |  |
| ENGL 221 |  | I |  |  | I |  |  | P |  | I |  | I |  |
| ENGL231 |  | I |  |  |  | I |  |  |  |  | I |  | P |
| ENGL241 |  | I |  |  |  |  | I | P | I |  |  | I |  |
| ENGL 242 |  | P |  |  |  |  | P | P | P |  |  | P |  |
| ENGL 212 |  |  | P | $\mathbf{P}$ |  |  |  | $\mathbf{P}$ | P | P |  |  | $\mathbf{P}$ |
| ENGL 222 |  | P |  |  | P |  |  | P |  | P |  | $\mathbf{P}$ |  |
| ENGL 223 |  | P |  |  | P |  |  | P |  | P |  |  | P |
| ENGL 232 |  |  | P |  |  | P |  | P |  |  | P | $\mathbf{P}$ |  |
| ENGL 233 |  |  | P |  |  | P |  | $\mathbf{P}$ | P |  |  |  | $\mathbf{P}$ |
| ENGL 321 |  | P |  |  | P |  |  | P |  | $\mathbf{P}$ |  | $\mathbf{P}$ |  |
| ENGL 322 |  | P |  |  | P |  |  | M |  | P |  |  | P |
| ENGL 331 | P |  |  |  |  | P |  |  | P |  |  | M |  |
| ENGL332 |  | P |  |  |  | P |  | M |  | P |  |  | M |
| ENGL 341 |  |  | M |  |  |  | M | M | M |  |  | M |  |
| ENGL <br> (Elective Dept. course) |  |  | M |  |  |  |  | M |  | M |  |  |  |
| ENGL 323 |  | P |  |  | P |  |  | M |  | P |  |  | M |


| Course code \& No. | Program Learning Outcomes |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Knowledge |  |  | Skills |  |  |  |  | Values |  |  |  |  |
|  | K. 1 | K. 2 | K. 3 | S. 1 | S. 2 | S. 3 | S. 4 | S. 5 | V. | V. 2 | V. 3 | V. 4 | V. 5 |
| ENGL 324 |  |  | P |  |  |  |  | M |  | P |  | M |  |
| ENGL 333 |  | P |  |  |  | P |  | M |  |  | P |  | M |
| ENGL 334 |  | P |  |  |  | P |  | M | P |  |  | M |  |
| ENGL <br> (Elective Dept. course) |  |  | M |  |  |  |  | M |  | M |  |  |  |
| ENGL 421 | M |  |  |  | M |  |  | M |  | M |  |  | M |
| ENGL422 | M |  | M |  |  |  |  | M |  |  | M |  | M |
| ENGL 423 |  |  | M |  |  |  |  | M | M |  |  | M |  |
| ENGL 431 |  |  | M |  |  | M |  | M |  |  | M |  | M |
| ENGL 432 |  | M |  |  |  | M |  | M | M |  |  | M |  |
| ENGL 424 |  | M |  |  |  |  |  | M |  | M |  |  | M |
| ENGL 433 |  |  | M |  |  | M |  | M |  |  | M | M |  |
| ENGL 434 |  |  | M |  |  | M |  | M | M |  |  |  | M |
| ENGL 451 |  |  | M | M |  |  |  | M |  |  | M | M |  |

5. Teaching and learning strategies to achieve program learning outcomes

- Lectures
- Open discussions
- Group discussion and pair work
- Discovery learning
- Electronic discussions
- Task-based learning
- Project-based learning
- Cooperative learning
- Problem solving
- Peer teaching
- Game-based learning
- Brain storming
- Think- Pair - Share
- Role play

6. Assessment Methods for program learning outcomes.

- Oral presentations
- Portfolio
- Structured Oral Exams
- Midterm tests
- Quizzes
- Rubrics
- Questionnaires
- Observation sheets
- Assignments
- Final tests
- Term papers
D. Student Admission and Support:


## 1. Student Admission Requirements

1. The applicant must submit an application of enrollment to the Deanship Admission and Registration (electronic application process apply). Deadlines are announced in each academic year.
2. University board determines the number of students to be admitted in the next academic year according to the suggestions of colleges' boards and related bodies.
3. The Deanship of Registration \& Admission coordinates with colleges' deanships to prepare an offer letter to be submitted to the university board indicating the number of students to be admitted in the next academic year.

## Admission Conditions are:

a. Holders of general secondary certificate or its equivalents within last five years (Exceptions can only be decided by the university board).
b. Applicants must be of good conduct.
c. Applicants must pass any interviews or test decided by the university board.
d. Applicant must be fit.

1. Selection of admitted students will be in light of those who comply with admission requirements and according to their general secondary certificate grades, personal interviews and admission tests (if any).
2. Admission of new students will be also decided in light of their weighted rate of their general secondary certificate and any other admission tests required by university.

## 2. Guidance and Orientation Programs for New Students

English department always holds a guiding session for the new students who admit the program at the beginning of first week of every semester. One experienced staff member meets the students to illuminate them about courses, levels, registration and such stuff. S/he introduces them to the academic life and the teaching- learning process which is somehow different from prep and secondary school.
Then, came the role of academic counseling to complete the task of guiding and helping those students all through their academic career in the university.
3. Student Counseling Services

English Program's Student Advising and Counselling under the supervision of Jouf University's Student Advising and Counselling Centre the and Vice President of Academic Affairs offers comprehensive counselling services to all students. The counselling services include:

- Academic counselling
- Career \&Professional counselling
- Psychological \& Social counselling

Specific procedures are followed:
1 Each student enrolled in the program shall be assigned an academic advisor, whose task shall be to monitor the academic performance of the student until his / her graduation. Moreover, the academic advisor provides learners with professional and social advising services in coordination with specialized personnel at the university level when necessary.
2 As for Academic counselling, each academic advisor at the beginning of each semester advises his students in the selection of courses, the method of deletion and addition of the courses, and provides them with the advice they need.
3 Every academic advisor sets office hours every week to meet his students to advise them and help them to overcome the difficulties they face.

4 Electronic communication with students through e-mail / social networking sites / elearning systems contributes to academic, professional, psychological and social counselling.
5 Each academic advisor prepares at the beginning of each semester a special file for each student.

6 Each academic advisor helps students with their academic difficulties, study skills, and how to prepare study plans and schedule. Also he provides them with skills that increase their academic achievement.
$7 \quad$ Encourage outstanding students to gain more and direct them to invest their abilities and potential in areas commensurate with their interests and scientific interests
8 As for social counselling, each academic advisor helps students to build positive social relations with their colleagues, faculty members and university employees, and build successful responses to academic problems encountered in different situations throughout the period of study at the university.
9 As for psychological counselling, the academic advisor communicates with specialist at the university level to deal with any psychological problem faced by any of this students.
10 As for professional counselling, the academic advisor provides his students with all necessary information about possible future career opportunities. Besides, he encourages his students to attend all professional development activities conducted at the program level or institutional level and follows this up with discussion sessions with students.

The counselling guide provided to students has sufficient info about these aspects
Besides, students' handbooks on the program website provide sufficient details about these aspects.

## 4. Special Support

(low achievers, disabled, gifted and talented)
1- The program management is applying a system to meet the needs of those students who achieve low in their study by providing them with extra hours to improve their language skills; a prerequisite for studying the specialized courses in the program.

2- The program management has started English Language Club to cater the remedial and professional needs of the students. It also helps them to solve their specific language difficulties in order to meet the requirements of everyday life.

3- The program management also encourages talented students to gain more in their study and direct them to invest their abilities and potential in areas commensurate with their interests and scientific interests.

4- Disabled students (if any) are assigned to special counsellor of staff members to follow their academic, psychological, social and professional development.

The counselling guide provided to students has sufficient info about these aspects
Besides, students' handbooks on the program website provide sufficient details about these aspects.

## E. Teaching and Administrative Staff

## 1. Needed Teaching and Administrative Staff

| Academic Rank | Specialty |  | Special <br> Requirements / <br> Skills (if any ) | Required Numbers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | General | Specific |  | M | F | T |
| Professors | English | Literature / <br> Linguistics/ <br> Applied <br> Linguistics/ <br> Translation | NO | 6 | 6 | 12 |
| Associate <br> Professors | English | Literature / <br> Linguistics/ <br> Applied <br> Linguistics/ <br> Translation | NO | 8 | 8 | 16 |
| Assistant <br> Professors | English | Literature / <br> Linguistics/ | NO | 15 | 15 | 30 |


| Academic Rank | Specialty |  | Special <br> Requirements / <br> Skills (if any ) | Required Numbers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | General | Specific |  | M | F | T |
|  |  | Applied <br> Linguistics/ <br> Translation |  |  |  |  |
| Lecturers | English | Literature / <br> Linguistics/ | NO | 8 | 8 | 16 |
| Teaching <br> Assistants | English | Applied <br> Linguistics/ <br> Translation | NO | 2 | 2 | 4 |
| Technicians and Laboratory <br> Assistants | Information Technology | NO | NO | 2 | 2 | 4 |
| Administrative and Supportive Staff | English | NO | NO | 2 | 2 | 4 |

## 2. Professional Development

### 2.1 Orientation of New Teaching Staff

- The program prepares an annual program for orienting new staff members that includes a variety of workshops and training courses related to different aspects of their responsibilities.
- Workshops are organized for new teaching staff to familiarize them with the system of study in the program.
- Each new teaching staff is assigned to an experienced teaching staff as a mentor for two months to answer all questions and provide guidance for the new member.
- New faculty members are provided with booklets prepared by the university.


### 2.2 Professional Development for Teaching Staff

1- Arrangements made for professional development of faculty and teaching staff for:
a. Improvement of skills in teaching and student assessment?

- The program administration prepares an annual plan for training faculty members on the teaching and assessment methods described in the program specification.
- The program administration prepares an annual plan for training faculty members on other areas such as developing research skills and quality assurance skills.
- The program administration encourages and assigns faculty members to attend workshops held by the deanship of quality and the university center for professional development.
b. Other professional development including knowledge of research?
- The faculty members of the department are also engaged in the research projects funded by the university.
2- The process used for orientation and induction of new, visiting or part time teaching staff to ensure full understanding of the program and the role of the course(s) they teach as components within it.
- The deanship of quality and academic accreditation organizes workshops for new faculty.


## F. Learning Resources, Facilities, and Equipment

## 1. Learning Resources:

The program follows the following procedures in identifying and providing students with suitable and sufficient learning resources, facilities and equipment:

- The department is preparing a questionnaire to get feedback from the students about the course books at the end of the each semester.
- The faculty members submit their suggestions for textbooks and references.
- The concerned departmental committee reviews the suggestions and prepares a report.
- The report is discussed in the department council.
- The department council takes decisions and seeks approval of higher authorities for implementation.
- Authentic electronic learning resources and supportive information on the internet are also provided to students and stated in courses specifications.
- Extra-curricular Activities are designed to provide students with opportunities for learning.
- Extra-curricular Activities: The findings of different studies conducted on the importance of extracurricular activities to students demonstrate that involvement in activities; whether it is sports, cultural, or college-based programs, generally has a positive impact on the student's competencies. There are two types of extra-curricular activities; the first type is activities on the level of Students Affairs Deanship (e.g. sports such as football, table tennis, etc., cultural activities such as symposiums, sessions, etc.). The program is very careful to participate in these activities as they have an essential role in achieving the program learning outcomes (especially the domain of values), the second type is activities on the program level. They are planned and executed by the program itself (e.g. Students' Scientific Meeting, participations of male and female students in different national events). These activities help the program achieve the three domains of learning outcomes (knowledge, skills, and values).

2. Facilities and Equipment

- Language labs
- Libraries
- Smart boards
- White boards
- Markers
- Projectors
- laptops
- Activities Rooms
- Video conference rooms

3. Arrangements to Maintain a Healthy and Safe Environment

- Technicians make sure that all equipment is in safe places.


## G. Program Management and Regulations



## b- Program administrative flowchart:



### 1.2 Stakeholders Involvement

This program has been structured in light of the feedback obtained from the following:

- Teaching staff members (English Department)
- Teaching staff members (Faculty of education)
- Different groups of English Dep. Students
- Representatives of the ministry of Education in Sakaka
- The different deanships in Jouf University
- The Private Section of Education in Sakaka (private schools -international schools)
- Different employers in the fields of translation, tourism, and trade

Periodical assessment of the program will be carried out by sending questionnaires to the above stakeholders

## 2. Program Regulations

A. General regulations: The Bachelor of Arts in English Program is 132 Credit hours consisting of 8 Levels / Semesters. Students are expected to finish the 132 credit hours of the program within 8 semesters (4 years) when following the level credit hours load as suggested in the study plan. The following are the general regulations:

1- Credit hours load apply to regular students.
2- Credit hours load per semester: 12
3- Maximum credit hours load per semester: 20
4- Maximum credit hours load in final semester: 24
5- Program Duration: 8 Semesters
B. Attendance: All courses described in Curriculum Study Plan Table are required with attendance level of no less than $75 \%$.
C. Graduation Requirements: Successful Completion of the required credit hours of the program.
For more information see
Student Guide

## H. Program Quality Assurance

## 1. Program Quality Assurance System

Quality System Manual for English Language Program
The English Language program administration seeks to achieve the vision, mission and objectives of the quality deanship as a step in achieving quality measures in all its aspects.

A policy is a tool which QA team can use to inform current and prospective learners of what they can expect from program. To be translated into practice, a policy must be broken down into
one or more clear and coherent processes. The statements of how these processes are carried out are the procedures, and their development will be informed by the relevant policy.

Once policies and procedures are developed and implemented, the next phase of the quality assurance process is to monitor the learning effectiveness on an ongoing basis. Internal monitoring can be done in various ways, some formal, others less so; Internal monitoring must be systematic and consistent. Internal monitoring should identify areas of provision which are successfully implementing policy and those which are not. To recognize what is successful implementation, a provider will need to identify a tangible form of evidence. Where the evidence is not present, then remedial action needs to be identified and taken. This might mean the relevant procedure needs to be applied more consistently or that the procedure or policy needs to be updated. In this way continuous improvement becomes a reality.

## For more information see

Quality System Manual for English Language Program

## 2. Program Quality Monitoring Procedures

## There are some procedures that have been followed for monitoring quality:

1. Preparing Course Specification, taking into consideration the compatibility of course Specification with the mission and goals of the program.
2. Making sure that student are informed about the specifications by sending all course specifications to them via blackboard.
3. Preparing the course report every semester. Improvements and additions to course Specification can be made based on the feedback from the course report in each semester.
4. Preparing the program report annually, improvements and amendments can be made to the Courses and Program Specification based on the feedback from the program report annually.
5. Making sure that student are receiving proper counseling, providing them the necessary means of communication with their instructors and academic counselors.
6. Every five years, a self-study report for the program is prepared, and the program's mission, goals, learning outcomes are reviewed.

## Internal verification methods

The internal verification of student achievement standards is carried out in one of the following ways:
1- Correction Review: The correction of the students 'assignments and tests is reviewed by a faculty member who is not teaching the course from the same program, to make sure that all parts of the work have been awarded grades, and that the grades have been collected Correctly.
2- Exchange of test scores: Exchange of test correction or sample assignments with another faculty member.

3- Verify the accuracy of the correction: It is performed on a random sample, as the exams and evaluation committee of the academic program selects a random sample not less than $10 \%$ of the courses for each semester from the students 'answers, with an emphasis that they include (the highest and lowest grades and failure cases). The names of students are hidden from the papers, photocopied, and then handed over to the reviewing member. Research, projects and oral tests are not re-corrected if more than one faculty member participates in their conduct.

## 3. Arrangements to Monitor Quality of Courses Taught by other Departments.

They are:
1- The Courses Specifications that are taught by other scientific departments are reviewed by the program management to ensure its compatibility with the program's mission and goals.
2- Program management is provided with courses reports taught by other scientific departments. Improvements to course specification can be made based on feedback from the course report in each semester
4. Arrangements Used to Ensure the Consistency between Main Campus and Branches

2. Preparing the course report for all the courses in a collective manner, including male and female sections.
3. Preparing the program report in a collective manner.
4. Preparing the performance indicators report for the program.
5. Preparing an improvement plan to achieve consistency between Main Campus and Branches.
5. Arrangements to Apply the Institutional Regulations Governing the Educational and

Research Partnerships (if any).

- A plan has been prepare to establish educational and research partnerships.
- These partnerships will be governed by the university policies in this regard.

6. Assessment Plan for Program Learning Outcomes (PLOs), and Mechanisms of Using its Results in the Development Processes


- Direct method (all kinds of tests)
- Indirect method (questionnaires).
- Calculating performance indicators of learning outcomes annually.
 learning outcomes, an improvement and development plan is prepared and applied in the following year and a report of this plan is written in the program report for the following year (appendices).


## 7. Program Evaluation Matrix

| Evaluation Areas/Aspects | Evaluation <br> Sources/References | Evaluation <br> Methods | Evaluation Time |
| :---: | :---: | :---: | :---: |
| Leadership | Employers, students, graduates, alumni, faculty Staff, administrative staff, | Surveys <br> Scores given on the academic files of leaders of the program | End of Academic Year |
| Effectiveness of Teaching | students, graduates, alumni, program leaders | Surveys, visits <br> Average scores of students in different exams | Mid and End of Academic Year |
| Assessment | students, graduates, alumni, faculty Staff, program leaders, independent reviewers, | Surveys, interviews, visits, independent reviewers | End of Semester |
| Learning Sources | students, graduates, alumni, faculty Staff | Surveys <br> reports on the number of different learning resources available | End of Semester |

## 8. Program KPIs*

The period to achieve the target is ONE year.
First, KPIs required by NCAAA

| N o | KPIs <br> Code | KPIs | Target | Measurement <br> Methods | Measurement Time |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | KPI-P-01: | Percentage of achieved indicators of the program operational plan objectives. | 80\% | Questionnaire | End of the year |
| 2 | KPI-P-02: | Students' Evaluation of quality of learning experience in the program | 4 | Questionnaire | End of the year |
| 3 | KPI-P-03: | Students' evaluation of the quality of the courses. | 4 | Questionnaire | End of semester |
| 4 | KPI-P-04: | Completion rate | 50\% | Statistics | End of semester |
| 5 | KPI-P-05: | First-year students retention rate | 90\% | Statistics | End of semester |
| 6 | KPI-P-06: | Students' performance in the professional and/or national examinations. | 60\% | Questionnaire | End of semester |
| 7 | KPI-P-07: | Graduates' employability and enrolment in programs. | employ <br> ability $=65 \%$ <br> postgra <br> duate <br> $=5 \%$ | Questionnaire | End of semester |
| 8 | KPI-P-08: | Average number of students in the class. | 25 | Statistics | End of semester |


| N o | KPIs <br> Code | KPIs | Target | Measurement <br> Methods | Measurement Time |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 9 | KPI-P-09: | Employers' evaluation of the program graduates' proficiency. | 4 | Questionnaire | End of semester |
| 10 | KPI-P-10: | Students' satisfaction with the offered services. | 4 | Questionnaire | End of semester |
| 11 | KPI-P-11: | Ratio of students to teaching staff. | 15-1 | Statistics | End of semester |
| 12 | KPI-P-12: | Percentage of teaching staff distribution. | - | Statistics | End of semester |
| 13 | KPI-P-13: | Proportion of teaching staff leaving the program. | 0 | Statistics | End of the year |
| 14 | KPI-P-14: | Percentage of publications of faculty members. | 50\% | Statistics | End of the year |
| 15 | KPI-P-15: | Rate of published research per faculty member. | 1 | Statistics | End of the year |
| 16 | KPI-P-16: | Citations rate in refereed journals per faculty member. | 4 | Statistics | End of the year |
| 17 | KPI-P-17: | Satisfaction of beneficiaries with the learning resources. | 4 | Questionnaire | End of semester |

## Second, Operational Plan KPIs

| N o | KPIs Code | KPIs | Target | Measurement <br> Methods | Measurement Time |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | KPI-OP-1 | The number of training courses that the program faculty members receive annually | 3 | Statistics | End of the year |
| 2 | KPI-OP-2 | Completion rate | 50\% | Statistics | End of the year |
| 3 | KPI-OP-3: | First-year students retention rate | 90\% | Statistics | End of the year |
| 4 | KPI-OP-4: | Average number of students in the class. | 25 | Statistics | End of the year |
| 5 | KPI-OP-5: | The percentage of students participating in extra-curricular activities | 60\% | Statistics | End of the year |
| 6 | KPI-OP-6 : | Students' Evaluation of quality of learning experience in the program | 4 | Questionnaire | End of semester |
| 7 | KPI-OP-7: | Students' evaluation of the quality of the courses. | 4 | Questionnaire | End of semester |
| 8 | KPI-OP-8: | The number of community programs provided by the program to the community | 2 | Statistics | End of the year |
| 9 | KPI-OP-9: | Graduates' employability. | 65\% | Statistics | End of the year |
| 10 | $\begin{aligned} & \text { KPI-OP- } \\ & 10: \end{aligned}$ | Employers' evaluation of the program graduates' proficiency | 4 | Questionnaire | End of semester |


| N <br> o | KPIs Code | KPIs | Target | Measurement <br> Methods | Measurement Time |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 11 | KPI-OP- <br> $11:$ | Percentage of <br> publications of faculty <br> members. | $50 \%$ | Statistics | End of the year |
| 12 | KPI-OP- <br> $12:$ | Citations rate in refereed <br> journals per faculty <br> member. | 4 | Statistics | End of the year |
| 13 | KPI-OP- <br> $13:$ | The number of <br> subsidized research <br> projects that the <br> program complete <br> annually. | 2 | Questionnaire | End of semester |

I. Specification Approval Data

| Council / <br> Committee | English Department Council |
| :--- | :--- |
| Reference No. | $16 / 42$ |
| Date | $20 / 9 / 1442$ |

