

# **Annual Program Report**

Program Name:	Information Systems
Qualification Level:	Bachelor (Level 6)
<b>Department:</b>	Information Systems
College:	Computer and Information Sciences
Institution:	Jouf University
Academic Year:	1442-1443 H
Main Location:	Main Campus (Male) – Sakaka- Jouf University
Branches offering the	Female Campus – Laqaet, Sakaka
Program:	











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# A. Implementation of Previous Action Plan

Considering the recommendations of previous year annual report, list the planned actions and their status.

Planned Actions	Despensibility of Action	Planned Completion	Level of Completion		If Not Completed	
Planned Actions	Responsibility of Action	Completion Date	Completed	Not Completed	Reasons	Proposed Actions
1- Monitor Soft Skills of the students during classes	Faculty members	May 2022	$\sqrt{}$			
2- Encourage Students to register in CISCO and other Training courses	Faculty members	May 2022	V			
3- Recruit new female faculty members	College/ Department	May 2022		√ 		Recrui tment plan submit ted to HR
4- Conduct surveys regarding awareness of teaching staff & students of the updated mission & vision and Goals.	Measurement and Assessment committee	Oct 2022	V			
5- Maximizing the awareness of students about the different learning resources using workshops and in-class activities	College/ Department	Oct 2022	V			

H) for(1442-1443 H)  Improvement Action	Planned	Person	Person G 14 19	Percentage of		If Not Complete, Give	
Planned	Completion Date	Responsible	Completed?	Completed	Reasons	Proposed Actions	
Conducting training courses to develop the competitive capabilities of graduates.	May 2022	Coordinator of the Professional Academies Committee	Yes	76.3%			
Workshop to train department members on modern teaching strategies.	May 2022	Quality and Program Accreditation Unit coordinator	Yes	100%			
Proposal of Curriculum and Development Committee.	May 2022	Quality and Program Accreditation Unit coordinator	Yes	90.7%			
Proposal from Formation of a committee to address the issue of students failing in various courses.	May 2022	Formation of a committee coordinator	Yes	49.8%			
- Orientation lecture to Know students'	May 2022	Academic advising unit coordinator	Yes	82.125%			

- Build a strong relationship with advisors, staff and faculty to help student reach the right people in case they need help. (organize periodic social meetings in the department) - Identify at-risk students through students' advisor and implement and intervention plan						
Proposal from Department Head in Department Council Meeting	May 2022	Department Head	Yes	98%		
Workshop for alumni	May 2022	Alumni unit coordinator	Yes	90%		
Activities for Students	May 2022	Student Activities Committee coordinator	Yes	80%		
Satisfaction survey of faculty members	May 2022	Key performance indicators committee coordinator in IS department	Yes	100%		
- Cash Prizes - Contribution to publication fees	May 2022	Department Head	Yes	100%		
- Awards for the number of citations for research by faculty members	May 2022	Department Head	Yes	46%		
Student satisfaction with learning resources surveys	Academic Year 2020- 2021	Key performance indicators committee coordinator in IS department	Yes	97.5%		
<del></del>				l	L	

Analysis (List of recommendations to improve next year 1442-1443H)

As shown on the completion rate column for all KPIs that end on May 2022, the achievement rate is 75% for the improvement plan for the academic year 1441-1442 for KPIs that the completion rate is more than 80%. However, the list of recommendations to improve the KPI's a completion rate of less than 80% are:

- 1. Change the recommendations of KPI-01 to enhance the target benchmark.
- 2. Closely monitor the assessment methods and discuss the results at the department Council. (KPI-P-04)
- 3. Ask faculty members to publish they research on journals with impact factor. (KPI-P-16)

### **B. Program Statistics**

## **1. Students Statistics** (in the year concerned)

No.	Item	Results		
1	Number of students who started the program	57		
2	Number of students who graduated	55		
	Number of students who completed major tracks within the program (if applicable)			
3	a.			
3	b.			
	c.			
4	a. Number of students who completed the program in the minimal time	10		
5	a. Percentage of students who completed the program in the minimal time (Completion rate)			
6	Number of students who completed an intermediate award specified as an early			
0	exit point (if any)			
7	Percentage of students who completed an intermediate award specified as an early			
	exit point (if any)			
Com	ment on any enecial or unusual factors that might have affected the completion i	ratace		

#### Comment on any special or unusual factors that might have affected the completion rates:

The completion rate is fair

### 2. Cohort Analysis of Current Graduate Batch

Student Catego	ories Years	Total cohort enrollment	Withdrawn	Retained till year end	Not passed	Passed	Passing rate
Three Years	M	43	3	40	2	38	88.3%
Ago	F	48	0	48	0	48	100.0%
	Total	91	3	88	2	86	94.5%
Two Years	M	20	0	20	0	20	100%
Ago	F	10	0	10	0	10	100%
	Total	30	0	30	0	30	100%
Last Year	M	27	0	27	1	26	96.3%
Zust Teur	F	65	2	63	0	63	96.9%
	Total	92	2	90	1	89	96.7%
Current Year 1442	M	13	0	13	2	11	84.6%
	F	10	0	10	1	9	90%
1772	Total	23	0	23	3	20	86.96%

#### **Comments on the results:**

The results shows that the passing rate is high also the number of withdrawn is not significant.

The passing rate of 100% is due to the change of assessment methods especially in 1440-1441. The assessment methods include online quiz and take home exams.

#### 3. Analysis of Program Statistics

(including strengths, areas for improvement, and priorities for improvement)

#### **Strengths:**

- 1. The existence of very well equipped class rooms
- 2. The existence of very well equipped computer laboratories
- 3. The existence of very well educated staff members who have an experience in teaching.

#### **Areas for Improvement:**

1. Increase the practical sessions for the courses that have a practical part.

#### **Priorities for Improvement:**

1. Increase the practical sessions for the courses that have a practical part.

#### C. Program Learning Outcomes Assessment

### 1. Program Learning Outcomes Assessment Results.

#	<b>Program Learning Outcomes</b>	Assessment Methods (Direct and Indirect)	Performance Target	Results
Kno	wledge and Understanding			
K1	K1 Demonstrate sound knowledge of the computing requirements to solve computer-based problems and state them in appropriate forms.	he computing requirements solve computer-based • Exams • Assignments • Quizzes • Students having more than 70%		81.74%
		Indirect Assessment	70% of alumni,	Alumni Survey: 4.29
		Alumni Survey     Exit Survey	students, employers score at	Exit Survey: 3.95
		• Employer Survey	least 3.5 out of 5 on a 5-Point Scale	Employer Survey: 3.89
K2	analysis, design, implementation, and evaluation of computer-based	<ul><li>Direct Assessment</li><li>Exams</li><li>Assignments</li><li>Quizzes</li></ul>	70% of the Students having more than 70%	77.47%
			Indirect Assessment	70% of alumni,
	system, process, component,	Alumni Survey     Exit Survey	students, employers score at	Exit Survey: 3.79
	or program to meet desired needs	• Employer Survey	least 3.5 out of 5 on a 5-Point Scale	Employer Survey: 4.44
К3	Demonstrate sound knowledge of the concepts of applied management and	Direct Assessment  Exams Assignments Quizzes	70% of the Students having more than 70%	77.62%
	mathematics appropriate to the discipline	Indirect Assessment	70% of alumni,	Alumni Survey: 4.29
		Alumni Survey     Exit Survey	students, employers score at	Exit Survey: 4.2
		• Employer Survey	least 3.5 out of 5 on a 5-Point Scale	Employer Survey: 4.31
		Skills		

<sup>\*</sup> add more rows for further years (if needed)

<sup>\*\*</sup> attach separate cohort analysis report for each branch

S1	Apply the analysis, design principles, concepts of computing and mathematical problems solving appropriate to the information systems.	Direct Assessment  Assignments Rubric-based project report Presentation Lab Exam  Indirect Assessment Alumni Survey Exit Survey	70% of the Students having more than 70%  70% of alumni, students, employers score at	77.89%  Alumni Survey: 4.17  Exit Survey: 3.63
S2	Implement and evaluate a computing-based solution to meet a given set of computing requirements in the context of	• Assignments • Rubric-based project report • Lab Exam  Indirect Assessment • Alumni Survey • Exit Survey • Employer Survey • Employer Survey		Employer Survey: 4.03 76.90%
	the program's discipline.			Alumni Survey: 3.81  Exit Survey: 4.03  Employer Survey: 3.61
<b>S</b> 3	Use the current techniques and tools necessary for computing practice, delivery, use, and management of	Direct Assessment	on a 5-Point Scale 70% of the Students having more than 70%	81.73%
	information systems <u>Indirect Assessment</u>		70% of alumni,	Alumni Survey: 4.05
	j	Alumni Survey     Exit Survey	students, employers score at	Exit Survey: 4.03
		• Employer Survey	least 3.5 out of 5 on a 5-Point Scale	Employer Survey: 4.44
S4	Communicate effectively in a variety of professional contexts.	Direct Assessment	70% of the Students having more than 70%	83.25%
		Indirect Assessment	70% of alumni,	Alumni Survey: 3.1
		Alumni Survey     Exit Survey	students, employers score at	Exit Survey: 4.19
		• Employer Survey	least 3.5 out of 5 on a 5-Point Scale	Employer Survey: 4.17
Valu	ies			
V1	Recognize professional responsibilities and make informed judgments in computing practice based on	Direct Assessment  Rubric-based project report  Class Discussion Presentation Lab Exam	70% of the Students having more than 70%	84.46%
	legal and ethical principles.	Indirect Assessment	70% of alumni,	Alumni Survey: 4.29
		Alumni Survey     Exit Survey	students, employers score at	Exit Survey: 4.11
		• Employer Survey	least 3.5 out of 5 on a 5-Point Scale	Employer Survey: 4.17
V2	Function effectively as a member or leader of a team engaged in activities appropriate to the program's	Direct Assessment  Rubric-based project report  Class Discussion  Presentation  Lab Exam	70% of the Students having more than 70%	78.71%
	discipline.	Indirect Assessment Alumni Survey	70% of alumni,	Alumni Survey: 4.05
			students,	

		Exit Survey     Employer Survey	employers score at least 3.5 out of 5 on a 5-Point Scale	Employer Survey: 4.44
V3	Demonstrate an ability of self- learning and continuing professional development.	Direct Assessment  Rubric-based project report  Class Discussion  Presentation  Lab Exam	70% of the Students having more than 70%	78.35%
		Indirect Assessment Alumni Survey	70% of alumni, students,	Alumni Survey: 3.81 Exit Survey: 4.03
		• Exit Survey • Employer Survey	employers score at least 3.5 out of 5 on a 5-Point Scale	Employer Survey: 3.89

#### Comments on the Program Learning Outcome Assessment results.

The three PLOs the domains of knowledge, skills and values are measured for the two semesters. PLO related to values domain will be enhanced through more practical problems, more small projects through courses, enhance self – learning.

<sup>\*</sup> Include the results of measured learning outcomes during the year of the report according to the program plan for measuring learning outcomes

<sup>\*\*</sup> Attach a separate report on the program learning outcomes assessment results for male and female sections and for each branch (if any)

#### Improvement measuring learning outcomes Plan Table

The following Table lists the recommendations identified to establish a continuous improvement Measuring learning outcomes plan 1441-1442H

Program Learning Outcome	Recommendations	Actions	Assessment Mechanism or Criteria	Responsible Person	Start Date	Completion Date
K1	Increasing lectures to explain the basic knowledge. Encouraging students to selfstudy from the recommended course books	Making extra lectures through the blackboard. Ask students to summarize the studied topics	Direct Assessm ent	Course instructors	September 2021	May 2022
K2	UML training courses for students. More projects to analyze small IS systems	Dividing students to groups and assigning project to each group.  Making UML training course.	Rubrics and survey	Course instructors	September 2022	May 2023
S1	Courses that contains practical parts should have related professional certificates	Ask students to attend professional courses	No of students that pass the certificat es	Course coordinators	September 2022	May 2023
V2	Add more self- projects to learn teamwork activities	Dividing students to groups and assigning presentation to each group	Rubrics and Survey	Course instructors	September 2022	May 2023

#### 2. Analysis of Program Learning Outcomes Assessment

(including strengths, Areas for Improvement:, and priorities for improvement)

#### **Strengths:**

The three PLOs the domains of knowledge, skills and values are measured for the two semesters. All PLOs are greater than target value (70%).

#### **Areas for Improvement:**

PLO related to values domain will be enhanced through more practical problems, more small projects through courses, enhance self – learning. The Course coordinators should ask students to self-study from the recommended course books and enhances class room-based discussions.

#### **Priorities for Improvement:**

PLOs related to values must be enhanced through more practical problems, more small projects through courses, enhance self – learning.

# **D. Summary of Course Reports**

### 1. Teaching of Planned Courses / Units

List the courses / units that were planned and not taught during the academic year, indicating the reasons and compensating actions.

Course	Units/Topics	Reasons	Compensating Actions
CS241	In the project	Some other topics in	The students are asked to
C32+1	Scheduling models we	Queuing Models are	do the Gantt Charts as
Mathematical	did not cover Gantt	more important,	self-learning.
Modeling for IS	Charts, Resource	therefore we give	
Wiodeling for 13	Leveling	them more time	
	Product metrics,	Time constraint	We ask student to do a
	Software quality	We concentrated in	homework about
CS351		the first eight chapters,	software quality and how
Information		because their	to assess the software
System		understanding is	quality attributes
Engineering		crucial to the course	
	XML Style Sheet	Term (12 weeks only)	None
CS 400			
Semi-Structured			
Data			
CS 471	Security in computer	Some topics are more	We introduce this topic
Data	network	important for IS	in chapter 1
Communication		students, therefore, I	
and Computer		spent more time than	
Networks/		specified in the course	
		specification for these	
		courses be sure that	
		the students	
		understood them.	

#### 2. Courses with Variations

List courses with marked variations in results that are stated in the course reports, including: (completion rate, grade distribution, student results, etc.), and giving reasons for these variations and actions taken for improvement.

Course Name &Code	Variation	Reasons for variation	Actions taken
CS 230	Withdraw 10%	The course is not pre-requisite for other courses	Reviewing the student Plan and encourage student to respect the study plan

#### 3. Result Analysis of Course Reports

(including strengths, Areas for Improvement:, and priorities for improvement)

#### **Strengths:**

The overall student results is satisfactory

The assessment of course learning outcomes in most of courses are good

#### **Areas for Improvement:**

- Adding more case studies.( CS 240)
- Different problems should be solved in the class to help students understand the courses well. (CS 241)
- Enhance the students' ability to make oral presentation using effective nonverbal behavior. (CS 350)
- Improve the ability to of student to design and implement real problem database. (CS 350)
- The students should be more involved in order to write correct programs. (CS 360)
- Make more time for implementing (CS 400).

#### **Priorities for Improvement:**

- Adding more case studies.( CS 240)
- Different problems should be solved in the class to help students understand the courses well. (CS 241)
- Enhance the students' ability to make oral presentation using effective nonverbal behavior. .( CS 350)
- Improve the ability to of student to design and implement real problem database.( CS 350)
- The students should be more involved in order to write correct programs.( CS 360)
- Make more time for implementing (CS 400).

#### E. Program Activities

1. Student Counseling and Support

Activities Implemented	Brief Description*
A Guide to Successful Preparation of the Academic semester	Date: 17/02/2021  Duration: From 12 pm to 1 pm  Goals: Improving the academic level of students through a tight planning for the success of the semester

the phenomenon of academic faltering: causes and means of treatment	Date: 31/03/2021  Duration: From 12 pm to 1 pm  Goals: Improving the academic level of faltering students and the reasons for faltering
Commitment to the Study Plan and its Impact on Academic Achievement	Date: 05/04/2021  Duration: From 12 pm to 1 pm  Goals: showing the importance of commitment to the study plan and its impact on academic achievement
Tips for smart study methods	Date: 17/03/2021  Duration: From 1 pm to 2 pm  Goals: Applying Effective study techniques to achieve good results

#### Comment on Student Counseling and Support \*\*

At the beginning of each academic year, the dean and faculty of each college conduct a welcome orientation of its newly admitted students. The objectives of such an orientation include but not limited to:

- 1. Distributing the university Advising Guide
- 2. Assigning faculty advisors to the individual students
- 3. The meeting of the coordinators of the academic guidance to consult on the academic guidance plan in the college and about ways to develop it through practical proposals by each department under the supervision of the academic guidance unit
- 4. Activate the service of an academic guide for the new faculty members and connect students with them to establish a balance in the service of guidance among all members of the faculty without full-time assignments.
- 5. Advise the students of their career opportunities.

#### 2. Professional Development Activities for Faculty and Other Staff

Activities Implemented	Brief Description*
Foundations and	Date: 29/4/2021
principles of e-learning	Duration: From 8 pm to 10 pm
	Goals: This workshop presented the principles of effective of e-
	learning mode as opposite to traditional mode of learning and
	how to build electronic tests
Effective Teaching	Date: 18/3/2021
Strategies	Duration: From 8 pm to 10 pm
	Goals: This workshop presented the faculty the Effective
	Teaching Strategies and how to apply it to Applying Effective
	study techniques to achieve good results

<sup>\*</sup> including action time, number of participants, results and any other statistics.

<sup>\*\*</sup> including performance evaluation on these activities

Effective communication	Date: 15/4/2021
skills	Duration: From 8 pm to 10 pm
	Goals: This workshop presented the faculty and staff the
	communication skills
The development of	Date: 03/02/2021
thinking in distance	Duration: From 8 pm to 10 pm
education	Goals: This workshop aims at presenting methods by which the
	faculty be able to develop student thinking in distance learning
	environment
Formative assessment	Date: 24/11/2020
	Duration: From 8 pm to 10 pm
	Goals: This workshop presented the concepts and types of
	evaluation and Application of formative evaluation in the
	.educational process
Academic Standard for	Date: 17/02/2021
Accreditation	Duration: From 8 pm to 10 pm
	Goals: This workshop presented the requirements and form and
	.the standards for program accreditation

#### Comment on Professional Development Activities for Faculty and Other Staff \*\*

- 1. workshops offered to faculty members in the fields of teaching skills 18%
- 2. workshops offered to faculty members in the fields of administration and academic leadership.22%

Kingdom of Saudi Arabia Ministry of Education Jouf University College of Computer & Information Sciences Information Systems Department





المملكة العربية السعودية وزارة التعليم جامعة الجوف كلية علوم الحاسب والمعلومات قسم نظم المعلومات

Professional Training
Plan for IS Faculty
Members

1442-1443

**Information System Program** 

<sup>\*</sup> including action time, number of participants, results and any other statistics.

<sup>\*\*</sup> including performance evaluation on these activities





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Training is crucial to help Information Systems faculty members get started in a new role and advance their career at work.

The Information Systems program provides training for faculty members, whether he/she is new to the program or continuing his/her career. Essentially, at Jouf University, the Skills Development Center (SDC) provides this opportunity to faculty members and other employees with training and skill development programs. Furthermore, some units at the college can give training to the faculty members.

The table, provided in the sequel, presents a plan for training our faculty members in areas related to their specialty.

Objective	Output	Training Provided	Implementation timing	Responsible of Implementation	Follow-up Responsible	Performance indicators
Professional development in IS specialization for teaching and scientific research	Faculty members have skills in the areas of teaching and scientific research	Deep Learning	1/3/2022	Skills Development Center	Information Systems Training Committee	Professional development of 50% of Faculty Members
Professional development in IS specialization for teaching and scientific research	Faculty members have skills in the areas of teaching and scientific research	System Analysis and Design Methods	5/3/2022	Skills Development Center	Information Systems Training Committee	Professional development of 50% of Faculty Members

1





المملكة العربية السعودية وزارة التعليم جامعة الجوف كلية علوم الخاسب والمعلومات قسم نظم المعلومات

Professional development in IS specialization for scientific research	Faculty members have skills in the areas of scientific research	Blockchain Technology	15/3/2022	Skills Development Center	Information Systems Training Committee	Professional development of 50% of Faculty Members
Professional development in IS specialization for teaching and scientific research	Faculty members have skills in the areas of teaching and scientific research	Big data	20/3/2022	Skills Development Center	Information Systems Training Committee	Professional development of 50% of Faculty Members
Professional development in IS specialization for teaching and scientific research	Faculty members have skills in the areas of teaching and scientific research	Machine learning algorithms in practice	25/3/2022	Skills Development Center	Information Systems Training Committee	Professional development of 50% of Faculty Members
Professional development in IS specialization for teaching and scientific research	Faculty members have skills in the areas of teaching and scientific research	Spark	30/3/2022	Skills Development Center	Information Systems Training Committee	Professional development of 50% of Faculty Members

2

Kingdom of Saudi Arabia Ministry of Education Jouf University College of Computer & Information Sciences Information Systems Department





المملكة العربية السعودية وزارة التعليم جامعة الجوف كلية علوم الخاسب والمعلومات قسم نظم المعلومات

Professional development in IS specialization for scientific research	Faculty members have skills in the areas of scientific research	AWS	1/4/2022	Skills Development Center	Information Systems Training Committee	Professional development of 50% of Faculty Members
Professional development in IS specialization for teaching and scientific research	Faculty members have skills in the areas of scientific research	GIS	5/4/2022	Skills Development Center	Information Systems Training Committee	Professional development of 50% of Faculty Members

Head of IS Department





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# Action Plan based on Professional Training for IS Faculty Staff For Year 42-43H (2021-2022 AD)

for Information Systems program

Kingdom of Saudi Arabia Ministry of Education Jouf University College of Computer & Information Sciences Information Systems Department





المملكة العربية السعودية وزارة التعليم جامعة الحوف كلية علوم الحاسب والمعلومات قسم نظم المعلومات

No.	Priorities for Improvement	Actions	Action	Da	ate	Achievement Indicators	Target
	,		Responsibility	Start	End		Benchmark
1	Professional development in IS specialization for teaching and scientific research	Deep Learning	Skills Development Center (SDC)	As planned by SDC	As planned by SDC	Number of Faculty Members attendance over the total number of Faculty Members	50%
2	Professional development in IS specialization for teaching and scientific research	System Analysis and Design Methods	Skills Development Center (SDC)	As planned by SDC	As planned by SDC	Number of Faculty Members attendance over the total number of Faculty Members	50%
3	Professional development in IS specialization for scientific research	Blockchain Technology	Skills Development Center (SDC)	As planned by SDC	As planned by SDC	Number of Faculty Members attendance over the total number of Faculty Members	50%
4	Professional development in IS specialization for	Big data	Skills Development Center (SDC)	As planned by SDC	As planned by SDC	Number of Faculty Members attendance over	50%





المملكة العربية السعودية وزارة التعليم جامعة الجوف كلية علوم الحاسب والمعلومات قسم نظم المعلومات قسم نظم المعلومات

No.	Priorities for Improvement	Actions	Action	Da	ate	Achievement Indicators	Target
140.	Priorities for improvement	Actions	Responsibility	Start	End	Achievement indicators	Benchmark
	teaching and scientific research					the total number of Faculty Members	
5	Professional development in IS specialization for teaching and scientific research	Machine learning algorithms in practice	Skills Development Center (SDC)	As planned by SDC	As planned by SDC	Number of Faculty Members attendance over the total number of Faculty Members	50%
6	Professional development in IS specialization for teaching and scientific research	Advanced GIS	Skills Development Center (SDC)	As planned by SDC	As planned by SDC	Number of Faculty Members attendance over the total number of Faculty Members	50%
7	Professional development in IS specialization for teaching and scientific research	Spark	Skills Development Center (SDC)	As planned by e- learning Unit	As planned by e- learning Unit	Number of Faculty Members attendance over the total number of Faculty Members	50%

3

Kingdom of Saudi Arabia Ministry of Education Jouf University College of Computer & Information Sciences Information Systems Department





المملكة العربية السعودية وزارة التعلم جامعة الجوف كلية علوم الحاسب والمعلومات قسم نطح المعلومات

No.	Priorities for Improvement	Actions	Action Responsibility	Da	ite	Achievement Indicators	Target
				Start	End		Benchmark
8	Professional development in IS specialization for teaching and scientific research	AWS	Skills Development Center (SDC)	As planned by e- learning Unit	As planned by e- learning Unit	Number of Faculty Members attendance over the total number of Faculty Members	50%

Action Plan Analysis (List the strengths and recommendations for improvement of the Program Action Plan).

#### Strengths:

The IS program encourages faculty staff to achieve training at the SDC and within the college in order to enhance their personal and professional capabilities.

#### Recommendations:

The IS Faculty members must participate in the training offered by the SDC and the college of Computer and Information Sciences.



4

#### البرامج المعتمدة لقسم نظم المعلومات خلال الفصل الثاني من العام الدراسي ١٤٤٣ هـ

التاريخ	الوقت	مقدم البرنامج	نوع البرنامج	الفئة المستهدفة	عنوان البرنامج	م
الخميس ١٠ / ٣ / ٢٠٢٢ م	۰۰:۲ - ۰۰:۸ م	د. محمود عبدالمنعم محمود	محاضرة	ذكور واناث	التجارة الالكترونية	٠.
الأحد ١٢ / ٢٠٢٢ م	۱۰:۰۰ - ۸:۰۰ م	د. عبد العزيز ابراهيم شهاب	لقاء تدريبي	ذكور واناث	تعلم مهارات تصميم محتوي تعليمي تفاعلي	۲.
الخميس ۱۷ / ۲ ۲۰۲۲ م	۰۰:۵ - ۰۰:۲ م	د. عبدالعزيز الدمراني	محاضرة	ذكور واناث	قواعد البيانات اكسس	۳.
וניל לו ב ۲۲ / ۳ / ۲۰۲۲ م	۱۰:۳۰ - ۸:۳۰ م	د. سامح عبد الغني	محاضرة	ذكور واناث	بناء الاختبارات الالكترونية والاستبيانات وتحليل النتائج باستخدام جوجل فورم	٤.
الخميس ١٢ / ٥ / ٢٠٢٢ م	۰۰:۲ - ۰۰:۸ م	د. خلف عقاب السالم	محاضرة	ذكور واناث	مقدمة في نظم المعلومات الجغرافية	.0
الخميس ١٩ / ٥ / ٢٠٢٢ م	۰۰:۲ - ۰۰:۸ م	د. بدر الدغيفق	لقاء تدريبي	ذكور واناث	مقدمة في شبكات الحاسب الآلي	٦.
الخميس ٢٦ / ٥ / ٢٠٢٢ م	۰۰:۲ - ۰۰:۸ م	د. صالح بن نايف المعيقل	محاضرة	ذكور واناث	نظم المعلومات الصحية ودورها في تحسين الرعاية الصحية	٧.

المشرف على عماده خدمه المجتمع والتعليم المستمر بالإنابة

د. خلف بن عقاب السالم

#### 3. Research and Innovation

Activities Implemented	Brief Description*
Manage and organize scholarly references using RefWorks	Date: 23/02/2021 Duration: From 8 pm to 10 pm Goals: This workshop presented to the researcher how to build the scholarly references using RefWorks
Statistical analysis using SPSS	Date: 7/02/2021 Duration: From 8 pm to 10 pm Goals: This workshop presented to the researcher how to perform statistical analysis using SPSS

#### Comment on Research and Innovation \*\*

- 1. workshops offered to faculty members in the fields of scientific research, administration and academic leadership.36%
- 2. 26 papers have been published in ISI journals
- 3. 23 papers have been published in Scopus journals

<sup>\*</sup> including action time, number of participants, results and any other statistics.

<sup>\*\*</sup> including performance evaluation on these activities

### 4. Community Partnership

<b>Activities Implemented</b>	Brief Description*
Workshop on Google Forms	Date: 7/10/2020 Duration: From 8 pm to 10 pm Goals: This workshop presented to the audience how to create Google forms and analyze responses.
Workshop on importance of cyber security	Date: 3/12/2020 Duration: From 8 pm to 10 pm Goals: This workshop presented to the audience concepts of cyber security
Workshop building database using Microsoft access	Date: 5/11/2020 Duration: From 8 pm to 10 pm Goals: This workshop presented to the audience how to create database.
Workshop on IoT and cyber security	Date: 15/11/2020 Duration: From 8 pm to 10 pm Goals: This workshop presented to the audience the IoT fundamentals
Microsoft word for beginners	Date: 7/02/2021 Duration: From 8 pm to 10 pm Goals: This workshop presented to the audience how use Microsoft word in formatting text and research books
Microsoft PowerPoint for beginners	Date: 7/3/2021 Duration: From 8 pm to 10 pm Goals: This workshop presented to the audiences how to perform create effective power point presentation
Comment on Community Pa	artnership **

The faculty members in IS departments cooperated with deanship of community services to presents numbers of workshops for all individuals of the community.

#### 5. Analysis of Program Activities

(including strengths, Areas for Improvement:, and priorities for improvement)

#### **Strengths:**

- 1. The program has large number of activities in all directions.
- 2. Some of the activities helped the staff member to increase their scientific research and the publication have increased significantly in the department as indicated in the college annual report.
- 3. The community partnership activities helped in strengthening the relationship between the program and the community.

#### **Areas for Improvement:**

- 1. Increase the number of activities in the Research and Innovation
- 2. There should be an International participation in all the activities
- 3. Apply a set of activities regarding the E-learning and Academic advising in IS program.

<sup>\*</sup> including action time, number of participants, results and any other statistics.

<sup>\*\*</sup> including performance evaluation on these activities

### **Priorities for Improvement:**

1. Increase the number of activities in the Research and Innovation

# F. Program Evaluation

### 1. Evaluation of Courses

Course Code	Course Title	Student Evaluation ( Yes-No)	Other Evaluations (specify)	Developmental Recommendations
IS 211	Fundamentals of Information System	yes	Verification committee	Ask students do analysis using software tools increase their understanding of the UML part and improve practical skills.
IS 323	Database Management Systems	yes	Verification committee	Encourage students to Attend the workshops related to DBMS
IS 251	Systems Analysis and design	yes	Verification committee	The instructor asked student to do their analysis for course project using the UML tools.
IS 407	Modern Web Design and Development	yes	Verification committee	The students are asked to self-study several topics related to web application development
IS441	Mathematical Modeling for IS	yes	Verification committee	Adding more problems and solve them in the class.
IS461	Information Security	yes	Verification committee	Increase the number of assignments to improve CLO 2.2  More time should be allotted to resolve case studies and information security exercises and should be assigned in regular basis to improve CLO1.1 and CLO2.1.
IS472	Enterprise Resource Planning	yes	Verification committee	More case studies are required
IS494	Selected Topics in Information Systems	yes	Verification committee	Encourage students to read and explain the theoretical parts to enhance CLO1.1 and CLO 1.2.
CS 240	Information System Analysis & Design	yes	Verification committee	Perform analysis and design for more case studies.
CS 241	Mathematical Modeling for IS	yes	Verification committee	Add more tutorials and problems

Course Code	Course Title	Student Evaluation ( Yes-No)	Other Evaluations (specify)	Developmental Recommendations
CS 350	Intro. to Database System	yes	Verification committee	Encourage student to read more about course topics
CS 351	Information System Engineering	yes	Verification committee	Add more homeworks and assignments
CS 352	Visual Programming	yes	Verification committee	None
CS 360	Modern Application Development	yes	Verification committee	Add more practical assignments
CS 361	Database Management System	yes	Verification committee	encourage student to attend workshops related to DBMS
CS 481	Information Security	yes	Verification committee	Add project to the assessment
CS 400	Semi-structured Data	yes	Verification committee	Make more time for explaining the new concepts.
CS 410	Web Application Development	yes	Verification committee	More projects will be added to enhance students understanding on web application development
CS 471	Data Communications and Computer Networks	yes	Verification committee	More assignments and exercises are taken to improve students ability to solve exercises

# 2. Students Evaluation of Program Quality

Evaluation Date :4/05/2021	Number of Participants: 216				
Students Feedback	Program Response				
<ul> <li>Strengths:</li> <li>The students are highly satisfied from the program</li> <li>The students rating in all the four domain is above 4</li> </ul>	Since the mean of survey results for each domain is above 4, the students are highly satisfied for all four domains.				
Areas for Improvement:  • NA	NA				
<ul> <li>Suggestions for improvement:         <ul> <li>There should be additional courses and activities that enable the students to improve their decision making and entrepreneurial ability.</li> <li>Increase the student's involvement in research activities.</li> </ul> </li> </ul>	<ul> <li>Engage students in more research activities, especially in the advance level courses.</li> <li>Hiring of more researchers and staff to assist students in their research projects.</li> <li>More focus on case studies to enhance leadership and decision making abilities of the students</li> <li>More stress on communication skills in each course so that students can easily express their knowledge more conveniently</li> </ul>				

•	There should be more	
	concentration on the students'	
	participation in oral and written	
	activities.	

<sup>\*</sup> Attach report on the students evaluation of program quality

#### 3. Other Evaluations

(e.g. Evaluations by independent reviewer, program advisory committee, and stakeholders (e.g., faculty members, alumni, and employers)

Evaluation method : Stakeholders Survey	Date:	4/05/2021	Number of Participants : 125
Summary of Evaluator Revie	w	Progra	m Response
<ul> <li>Strengths:</li> <li>Advice and Support.</li> <li>Evaluation of the education receive by the student.</li> <li>Learning Resources and Equipmed Poverall Evaluation.</li> </ul>			y depict that that most of the from the program learning
Points for Improvements:: •			
<ul> <li>Suggestions for improvement</li> <li>Enhancing managerial technical skills.</li> <li>Improving communical skills.</li> <li>Interpersonal skills.</li> <li>Decision making leadership skill need fur improvement.</li> </ul>	tion and	comments and suggestion of a valuable source to strendepartment has seriously improvement in the program  Strengthening mark Improving student working in coordinate op training.  More stress on impression of the course More emphasis	ram evaluation process and viewed by external reviewers. The of external reviewers has provided another the review process. The taken all the suggestions for and is working on the following: tet and academic relationship atts' entrepreneurial skills by action with the market through co-covernment of interpersonal skills in on communications skills bugh class participation and

<sup>\*</sup> Attach independent reviewer's report and stakeholders' survey reports (if any)

#### 4. Key Performance Indicators (KPIs)

List the results of the program key performance indicators (including the key performance indicators required by the National Center for Academic Accreditation and evaluation)

National Cen	ter for 7 teace	The Treeted		's Analysis I	Data Data			
Code	Actual Benchma rk Male	Actual Benchma rk Female	Actual Benchma rk Comb	Target Benchma rk	Internal Benchma rk	External Benchma rk MU	External Benchma rk JU	New Target Benchma rk
KPI-P-01	72.6%	64.8%	68.7%	90.0%	69.2%	0.0%	NM	0.0%
KPI-P-02	4.0	4.0	4.0	3.7	3.9	0.0	NM	0.0
KPI-P-03	4.0	3.9	3.9	4.3	4.2	0.0	NM	0.0
KPI-P-04	20.8%	28.9%	24.9%	50.0%	25.0%	0.0%	NM	0.0%
KPI-P-05	66.7%	64.7%	65.7%	80.0%	71.0%	0.0%	NM	0.0%
KPI-P-06	NA	NA	NA	NA	NA	NA	NM	NA
KPI-P-07 (a)	NM	NM	NM	50.0%	NM	NM	NM	NM
KPI-P-07 (b)	NM	NM	NM	50.0%	NM	NM	NM	NM
KPI-P-08	5.3	15.1	10.2	10.0	13.0	0.0	NM	0.0
KPI-P-09	3.6	3.6	3.6	4.0	3.6	0.0	NM	4.0
KPI-P-10	3.2	3.2	3.2	4.0	3.8	0.0	NM	4.0
KPI-P-11	7.9	32.3	20.1	10.0	14.0	0.0	NM	0.0
KPI-P-12 (a)	78.3%	21.7%	50.0%	100.0%	0.0%	0.0%	NM	0.0%
KPI-P-13	0.0%	0.0%	0.0%	0%	3%	0%	NM	0%
KPI-P-14	83.3%	75.0%	79.2%	70.0%	62.1%	0.0%	NM	0.0%
KPI-P-15	5.3	22.3	13.8	2.5	3.2	0.0	NM	0.0
KPI-P-16	5.6	8.1	6.9	15.0	15.6	0.0	NM	0.0
KPI-P-17	3.9	3.9	3.9	4.0	3.9	0.0	NM	0.0
KPI-AD- 18	3.0	3.0	3.0	2.0	0.0	0.0	NM	0.0
KPI-AD- 19	8.0	10.0	9.0	5.0	0.0	0.0	NM	0.0
KPI-AD- 20	18.5%	18.5%	18.5%	20.0%	0.0%	0.0%	NM	0.0%
KPI-AD- 21	3.6	3.6	3.6	3.5	0.0	0.0	NM	0.0
KPI-AD- 22	50.0%	50.0%	50.0%	25.0%	0.0%	0.0%	NM	0.0%

### 5. Analysis of Program Evaluation

(including strengths, Areas for Improvement:, and priorities for improvement)

#### **Strengths:**

- The intended students learning outcomes are assessed by different stakeholders throughout the academic year.
- The students learning outcomes are designed to satisfy all stakeholders' needs; such as students, employees and so forth.

- The enhanced curricula has been developed with the collaboration of all stakeholders; such as students, faculty, and industry partners.
- The curricula has been benchmarked against inter and external well reputable universities.
- Courses are streamlined in the curricula according to the program.
- The IS program has well-planned evaluation and review process in place.
- All stakeholders were invited in the evaluation process; such as students, faculty and employers.
- Faculty members uses various assessment measures to gauge the level of students' learning outcomes.
- The IS program has well-defined orientation program in place for new students.
- Online registration process is streamline and easy to understand and followed by students.
- All the necessary information and documents for students are available online.
- The department is staffed with qualified faculty.
- Faculty members evaluation is conducted regularly on several measures to determine the quality in teaching.
- The IS program has qualified faculty members.
- Along with teaching and research, community participation is also a part of faculty/staff promotion so faculty/staff take community service very seriously.

#### **Areas for Improvement:**

- There should be more interaction with the employers to determine their latest requirements.
- Faculty member should attend further workshops and seminars to learn the latest techniques on students' assessment process.
- The IS program may engage diverse stakeholders; such as parents for feedback on teaching and quality of taught courses.
- Need more female faculty to teach technical courses; such as information security, data mining, python and big data.
- The IS program should strengthen alumni/market linkages and organize more job fairs where the IS graduates will have more changes of employment.
- The standard 1 committee should conduct surveys regarding awareness of teaching staff & students of the updated mission & vision and Goals.
- The standard 6 committee should Maximizing the awareness of students about the different learning resources using workshops and in-class activities
- Faculty members should assist and encourage students to get professional certificates.

#### **Priorities for Improvement:**

- The standard 1 committee should conduct surveys regarding awareness of teaching staff & students of the updated mission & vision and Goals.
- The standard 6 committee should Maximizing the awareness of students about the different learning resources using workshops and in-class activities
- Faculty members should assist and encourage students to get professional certificates.

# G. Difficulties and Challenges Faced Program Management

Difficulties and Challenges	Implications on the Program	Actions Taken
Students were weak in English	Affected the result of theoretical subjects	They were encouraged to improve their language skills through group presentations
Lack of Practical knowledge was observed	Affected the practical work	They were given more case studies and group projects

# H. Program Improvement Plan

No.	Priorities for	Actions	Action	Date		Achievement	Target
	Improvement		Responsibility	Start	End	Indicators	Benchmark
1	Train students on how to pass professional tests and job interviews	Monitor Soft Skills of the students during classes	Instructors	September 2022	May 2023	Assessment of soft skills marks	60.49%
2	Help Students to get professional certificates	Encourage Students to register in CISCO and other Training courses	CISCO Instructors	September 2022	May 2023	Number of certificates over the total number of students	25%
3	Ratio of students to teaching staff	Recruit new female faculty members	College/ Department	September 2022	May 2023	KPI -11	10:1
4	Conduct surveys regarding awareness of teaching staff & students of the updated mission & vision and Goals.	Conduct surveys regarding awareness of teaching staff & students of the updated mission & vision and Goals.	Standard 1 Committee	September 2022	May 2023	KPI-21	3.5
5	Maximizing the awareness of students about the different learning resources using workshops and in-class activities	Maximizing the awareness of students about the different learning resources using workshops and in-class activities	Standard 6 Committee / Head of the Department	September 2022	May 2023	KPI-17	4
	Encourage extracurricular activities and include students' suggestions and demands in annual action plans.	Encourage Students to Participate in extracurricular activities and they were provided with incentives	Instructor	September 2022	May 2023	Assessment of soft skills marks	NM
	Continue with the ongoing	Conduct surveys	Standard 1 Committee	September 2022	May 2023	Assessment of soft skills	NM

	-			1	1	
process where	To get students'				marks	
students'	feedback, analyze					
feedback is	the survey results					
sought,						
problems are						
identified,						
corrective						
actionis						
instituted and						
effectiveness of						
intervention is						
reassessed						
through further						
feedback.						
Maximizing the	Maximizing the	Standard 6	September	May	Assessment of	NM
awareness of	awareness of	Committee /	2022	2023	soft skills	
students about	students about	Head of the			marks	
the different	the different	Department				
learning	learning	-r				
resources using	resources using					
workshops and	workshops and					
in-class	in-class activities					
activities	in class activities					
Students need	Providing training		September	May	Assessment of	NM
to be further	about this		2022	2023	soft skills	14171
oriented about	about this		2022	2023	marks	
the implications					ma KS	
of the ratings						
they assign to						
the courses so						
that they do it						
with greater						
care with the						
intention of						
providing constructive						
feedback.						
	Han goods form		Contomban	Morr	Assassment of	NM
Faculty	Use google form		September	May	Assessment of	INIVI
members are	to collect faculty updates regularly		2022	2023	soft skills	
required to	updates regularly				marks	
report on their						
professional						
development						
activities.						
However, no						
systematic						
approach is						
established for						
monitoring this						

# The following Table lists the recommendations identified to establish a continuous improvement **Key Performance Indicators** plan **1442-1443H**

					1	~
Cod e	Recommendatio ns	Actions	Assessment Mechanism	Responsible Person	Start Date	Completi on
			or Criteria			Date
KPI -P- 01	Successfully engage in lifelong learning and demonstrate the ability to adapt to rapidly changing technologies in the field of information systems.	Build timetable for Information systems Professional courses	Report of training course	Coordinator of the Professional Academies Committee	Septembe r 2022	May 2023
KPI -P- 02	Improve the experience of students through the provision of modern teaching strategies, training of departments' members as well as improving the administrative	Workshop to train department members on modern teaching strategies.	Report of Workshop evaluation questionnaires	Quality and Program Accreditation Unit coordinator	Septembe r 2022	May 2023
KPI - P- 03	Continue with the ongoing process where students' feedback is sought, problems are identified, corrective action is instituted, and effectiveness of intervention is reassessed through further feedback.	Recommendation of Curriculum and Development Committee for program assessment survey and student experience survey.	Department Council Meeting Approval	Quality and Program Accreditation Unit coordinator	Septembe r 2022	May 2023
KPI - P - 04	Challenged students should be identified at an early stage and augmentation plans should be arranged to support students against their difficulties.	Recommendations of IS academic advisors to address the issue of students failing in various courses.	Department Council Meeting Approval	IS Academic Advisors	Septembe r 2022	May 2023
	investigate potential causes, course grades	- Orientation lecture to Know	- Departm ent Council	Academi c advising	Septembe r 2022	May 2023

KPI-P-05	and course ratings may need to be analyzed for this year specifically.	students' shortcomin gs.  - Build a strong relationshi p with advisors, staff and faculty to help student reach the right people in case they need help. (organize periodic social meetings in the department )  - Identify at- risk students through students' advisor and implement and	Meeting Approva l	unit coordinat or		
		interventio n plan				
KPI - P - 06	None	None	None	None	None	None
KPI	None	None	None	None	March 2023	May 2023
- P - 07	None	None	None	None	March 2023	May 2023
KPI - P - 08	Increase the number of classes for IS program.	- Proposal from Departmen t Head in Departmen t Council Meeting	Department Head Approval	Department Head	Septembe r 2022	May 2023
KPI - P - 09	Conducting training and workshops for students on the level of reliability.	- Workshop for alumni	Employers' survey	Alumni unit coordinator	Septembe r 2022	May 2023
KPI - P - 10	Creating a group discussion with all the relevant students that	Ask students activities committee coordinator to make feedback	-List of students in each activity - Action plan report for	Student Activities Committee coordinator	Septembe r 2022	May 2023

	improves the quality of the offered services.	recommendations for the student services quality survey	feedback recommendations			
KPI - P - 11	1. Recruiting female faculty members.	Information System Program's plan to Recruitment Faculty Members	Department Council Meeting approval	Department Head	Septembe r 2019	May 2025
KPI - P - 12	Recruit female professors, female associate professors, and female assistant professors	Information System Program's plan to Recruitment Faculty Members	Department Council Meeting approval	Department Head	Septembe r 2019	May 2025
KPI - P - 13	Continue to obtain feedback from the faculty members about their job satisfaction.	Satisfaction survey of faculty members	Report of key performance indicators committee in IS department	Key performance indicators committee coordinator in IS department	Septembe r 2022	May 2023
KPI - P - 14	IS program should disseminate the positive outcomes of its faculty members' research performance evaluation and its impact on their promotional activities.	- Cash Prizes Contribution to publication fees	Department Head	Department Head	Septembe r 2022	May 2023
KPI - P - 15	IS program should disseminate actively the positive outcomes of its faculty members' research performance evaluation and its impact on their promotional activities.	- Cash Prizes - Contributi on to publication fees	Department Head	Department Head	Septembe r 2022	May 2023
KPI - P - 16	IS program should disseminate actively the positive outcomes of its faculty members' research performance	- Cash Prizes	Department Head	Department Head	Septembe r 2022	May 2023

	evaluation and					
	its impact on their promotional activities.	G: 1		W.		
KPI - P - 17	1. Conducting a workshop for students to explain the vision, mission, and objectives of the program.  2. Make a visit to the library and train students on how to use the digital library.	- Student satisfaction with learning resources surveys	- Analysis the Student satisfacti on with learning resource s surveys	Key performance indicators committee coordinator in IS department	Septembe r 2022	May 2023
KPI - P - 18	1- Hold monthly meetings for the advanceme nt of research work 2.  Reserv e a budget for research groups to encourage them to publish their research.	Ask IS faculty members to publish at least one paper annually	- Department Head	IS Faculty members	August, 2022	June ,2023
KPI - P - 19	The program management encourages faculty members to engage to funded research projects.	Ask IS faculty members to share in funded research projects.	- Departm ent Head	IS Faculty members	August, 2022	June ,2023
KPI - P - 20	The program management encourages students to engage in extracurricular activities.	Ask faculty members to put 5 marks for students that presents extra- curricular activities in specific courses	Extra-curricular activities survey	Survey's coordinator in IS Quality Committee	Septembe r, 2022	May, 2022
KPI - P - 21	The program management (graduates' unit) need to encourage	Ask Alumni unit to add theme for program vision, mission, and goals	Employers Survey	Alumni coordinator	Septembe r, 2022	May, 2022

	employers to response to the corresponding survey about program vision, mission, and goals.					
KPI - P - 22	The department should guide students and faculty members in choosing topics related to the community.	members to propose graduation projects related to the	Graduation projects documentations	Projects Committee coordinator	Septembe r, 2022	May, 2022

I. Report Approving Authority

Council / Committee	Information Systems Department Council
Reference No.	Department Council No 2
Date	11/01/1443

#### J. Attachments:

- A separate cohort analysis report for male and female sections and for each branch
- A report on the program learning outcomes assessment results for male and female sections and for each branch (if any)
- A report on the students evaluation of program quality
- Independent reviewer's report and other survey reports (if any)